

CIGNA MEDICARE ADVANTAGE PLANS

2020 Customer ID cards at a glance

This card is used for all plans **except** True Choice, EGWP, Leon and Arizona plans.

Cigna		Cigna HealthSpring Advantage HMO	
ID	<Customer ID>	<contract/PBP>	
Name	John Public		
Health Plan	(80840)	[MedicareRx] [Prescription Drug Coverage]	
[Effective Date: 01/01/2020			
PCP	<PCP's Name>		
PCP Phone	<XXX-XXX-XXXX>	[RxBIN: <XXXXXXX>]	
PCP Network	<Network>	[RxPCN: <XXXXXXX>]	
[No Referral Required]	COPAYS	[RxGRP: <XXXXXXX>]	
PCP	<\$XX>	Specialist	<\$XX>
Emergency	<\$XX>	Urgent Care	<\$XX>

This card does not guarantee coverage or payment.

<barcode>

Customer Service: 1-800-668-3813 (TTY 711)
[Services may require [a referral or] [an] authorization by the Health Plan.]
[Medicare limiting charges apply.]

Provider Services: <Phone Number>

Authorization/Referral: <Phone Number>

Provider Medical Claims: <Address>

[Pharmacy Help Desk: <Phone Number>

Pharmacy Claims: <Address>]

[Dental Services: <Phone Number> <(TTY)>

Provider Dental Claims: <Address>]

<URL>

This card is used for all True Choice plans.

Cigna		Cigna HealthSpring True Choice PPO	
ID	<Customer ID>	<contract/PBP>	
Name	John Public		
Health Plan	(80840)	[MedicareRx] [Prescription Drug Coverage]	
[Effective Date: 01/01/2020]			
No PCP Required		[RxBIN <XXXXXXX>]	
No Referral Required	COPAYS	[RxPCN <XXXXXXX>]	
PCP	<\$XX>	Specialist	<\$XX>
Emergency	<\$XX>	Urgent Care	<\$XX>

This card does not guarantee coverage or payment.

<barcode>

Customer Service: 1-800-668-3813 (TTY 711)
[Services may require an authorization by the Health Plan.]
[Medicare limiting charges apply.]

Provider Services: <Phone Number>

Authorization: <Phone Number>

Provider Medical Claims: <Address>

[Pharmacy Help Desk: <Phone Number>

Pharmacy Claims: <Address>]

[Dental Services: <Phone Number> <(TTY)>

Provider Dental Claims: <Address>]

<URL>

Together, all the way.®

