

# MEDICARE SAMPLE EXPLANATION OF PAYMENT (EOP)

An EOP is provided with every submitted Cigna Medicare claim. EOPs may include details such as:

## EXPLANATION OF CLAIMS ADJUSTMENTS

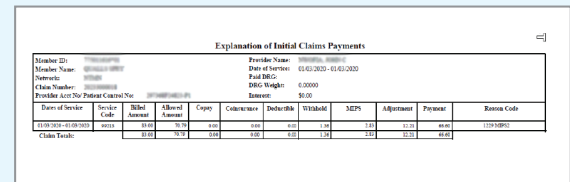
- › **Paid DRG** – Diagnosis Related Group (DRG) in which we paid.
- › **DRG Weight** – assigned payment weight based on average resources used to treat Medicare patients.
- › **MIPS** – amount paid through Merit-based Incentive Payment System (MIPS) to non-contracted providers participating in CMS' Quality Payment Program.

## SPECIFICATION OF RECOUPMENT

- › **Negative Balance ID** – assigned when negative balance is created.
- › **Negative Balance Original Total** – amount applied when negative balance was created.
- › **Recoupment Amount** – amount recouped against negative balance.
- › **Recoupment Date** – when recoupment occurred. Differs from statement date and typically occurs before EOP date.
- › **Remaining Balance** – amount to be satisfied to suppress negative balance from future EOPs.

## QUESTIONS?

Reach out to your Network Operations Representative.



The image shows a sample Medicare Explanation of Initial Claims Payments form. The form includes fields for Member ID, Member Name, Network, Claim Number, and Provider. It also contains a table with columns for Dates of Service, Service Code, Bill Amount, Allowed Amount, Copay, Coinsurance, Deductible, Withhold, MIPS, Adjustment, Payment, and Reason Code. The table shows a single row of data for a service on 01/01/2020.

| Dates of Service      | Service Code | Bill Amount | Allowed Amount | Copay | Coinsurance | Deductible | Withhold | MIPS | Adjustment | Payment | Reason Code |
|-----------------------|--------------|-------------|----------------|-------|-------------|------------|----------|------|------------|---------|-------------|
| 01/01/2020-01/01/2020 | 99211        | 100.00      | 100.00         | 0.00  | 0.00        | 0.00       | 0.00     | 0.00 | 0.00       | 100.00  | 1219 (MIPS) |

## FASTER PAYMENT TIP

Electric Funds Transfer (EFT) and Electronic Remittance Advice (ERA) provide faster payments and shorter payment cycles. Enrollment options include:

- › **EFT with multiple payers (including Cigna)** – visit the Council for Affordable Quality Care at <https://solutions.CAQH.org>.
- › **ERA and EFT Enrollment Forms** – Access enrollment forms for ERA and EFT through Change Healthcare at [www.changehealthcare.com/support/customer-resources/enrollment-services](http://www.changehealthcare.com/support/customer-resources/enrollment-services).

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