An EOP is provided with every submitted Cigna Medicare claim. EOPs may include details such as:

**EXPLANATION OF CLAIMS ADJUSTMENTS**
- **Paid DRG** – Diagnosis Related Group (DRG) in which we paid.
- **DRG Weight** – assigned payment weight based on average resources used to treat Medicare patients.
- **MIPS** – amount paid through Merit-based Incentive Payment System (MIPS) to non-contracted providers participating in CMS’ Quality Payment Program.

**SPECIFICATION OF RECOUPMENT**
- **Negative Balance ID** – assigned when negative balance is created.
- **Negative Balance Original Total** – amount applied when negative balance was created.
- **Recoupment Amount** – amount recouped against negative balance.
- **Recoupment Date** – when recoupment occurred. Differs from statement date and typically occurs before EOP date.
- **Remaining Balance** – amount to be satisfied to suppress negative balance from future EOPs.

**FASTER PAYMENT TIP**
Electric Funds Transfer (EFT) and Electronic Remittance Advice (ERA) provide faster payments and shorter payment cycles. Enrollment options include:
- **EFT with multiple payers (including Cigna)** – visit the Council for Affordable Quality Care at https://solutions.CAQH.org.
- **ERA and EFT Enrollment Forms** – Access enrollment forms for ERA and EFT through Change Healthcare at www.changehealthcare.com/support/customer-resources/enrollment-services.

**QUESTIONS?**
Reach out to your Network Operations Representative.